

## **Script for site health professionals when speaking to participants for all points of contact**

### **1. First point of contact – A generalised script to inform patients about the ADCQR**

*Good morning/afternoon [Patient's name]*

*Before we begin your clinic visit, our diabetes centre is registered in an Australian Diabetes Clinical Quality Registry which has been established to collect routine patient health information to guide diabetes centers on how to improve patient care.*

*This registry involves little time commitment from you as it involves collecting usual patient health information from us, information that we normally collect during your clinic visit. Your information, including some identifying details, will be supplied to the Registry in an identifiable form but will be coded to secure your identity. Your information will never be released in a way that could identify you.*

*The registry may also link your information to information held by government agencies in order to follow your progress and health outcomes into the future.*

*Participation in the registry is voluntary. If you do not wish to be included, you have a period of 14 days from this appointment to opt out before your participation is assumed. If you decide to be included and later change your mind, you can opt-out of the Registry at any time by contacting the DCQR Management Team on the 1800 number listed in the participant information sheet. Withdrawing from the registry will not affect or impact your ongoing care. If you want to be included in the registry, you do not need to do a thing. You will automatically be registered from this clinic visit.*

*[Health professional to supply patient with the patient information sheet]*

*Please take your time to read the participant information. If there are any questions please feel free to contact us at the clinic or the ADCQR Management Team on the 1800 number listed in the information. We will be more than happy to clarify any questions you may have.*

### **2. Patient reported outcome measures data collection - generalised script for site staff to assist with administering this information**

*Good morning/afternoon [Patient's name]*

*My name is [staff name] and I am from the [name Health Service]. Our diabetes centre is registered in an Australian Diabetes Clinical Quality Registry which has been established to collect routine patient health information to guide diabetes centers on how to improve patient care.*

*As part of the health information collected, we were hoping to ask you some questions on your health service use, how you are self-managing your health and lifestyle, and your quality of life and well-being. The information you give to us will be kept confidential and never released in a way that could identify you.*

*Participation in the registry is voluntary. If you do not wish to answer any questions this will not affect or impact your ongoing care.*